

Model Question -7
Subject : Hotel Management

Time: 2 hours

FM: 50

PM: 20

Group "A"
(Very short questions)

Answer all the questions (1×13=13)

1. What do you mean by allowance?
2. Who is valet parking?
3. What is house call?
4. What is room rack?
5. What is faucet?
6. Differentiate between master folio and incident folio
7. What is caddy?
8. What is room status report?
9. Define guest folio
10. What is paid out?

Group 'B'
(Short questions)

Explain any five questions (6×5=30)

11. Define tobacco and its types
12. Explain the parts of letter
13. What do you mean by spring cleaning? Explain its procedure.
14. Define sauce and its importance. List six basic mother sauces with its derivatives
15. Write down the cleaning procedure of wood furniture
16. Define service and its types

Group 'C'
(Long questions)

Explain any two questions (4×8=32)

17. Write down the standard procedure of cleaning occupied room in a hotel
18. Define Visitors Tabular Ledger (VTL) and its posting procedure with neat specimen.
Write down its importance.
19. Define cooking and its objectives with neat chart.