

**Model Question -6**  
**Subject : Hotel Management**

**Time: 2 hours**

**FM: 50**

**PM: 20**

**Group 'A'**  
**(Very short questions)**

**Answer all the questions (1×9=9)**

1. What is a hop?
2. Define check in
3. Who is florist?
4. What is allowance?
5. Define guest folio
6. Define errand card
7. What do you mean by uniformed service?
8. Who is room boy?
9. What is the size of cover?

**Group 'B'**  
**(Short questions)**

**Explain any six questions (6×5=30)**

10. Explain group check in procedure
11. Explain the thickening agents of sauce
12. Define flower arrangement
13. Write down the principle of cleaning
14. Explain different parts of letter
15. Write down the methods of cleaning glass

**Group 'C'**  
**(Long questions)**

**Explain any two questions (2×8=16)**

16. Explain and classify wine.
17. Write a letter to Four Seasons travel and tour, Singapore regretting his reservation yet offering alternative for 5 double and 3 single rooms from October 7<sup>th</sup>-11<sup>th</sup> 2022
18. Define mixed drinks. explain its components